



Transaction ID Review & Remediation **SERVICE BRIEF**

What is a Transaction ID Review & Remediation?

Our Transaction ID Review & Remediation service offers an investigation of ad hoc fraud attempts and proposed remedies to help protect your business against high-volume fraud attacks. The analysts on our team have deep knowledge of the fraudsters' techniques and can often spot new trends before they become a costly problem for your business. A deliverable of the review presents a clear picture of your False Acceptance and False Rejection rates which in part reflect corporate risk and friction tolerance.

Key Benefits and Features

ID Document and Fraud Forensics Expert

Fraudsters are constantly devising new methods for evading authentication processes and are sharing these tactics within the dark web community. It is the goal of our Transaction ID team to put a halt to these attacks.

Our team of Transaction ID Review analysts have extensive expertise in domestic and international document fraud, acquired through the analysis of real-world data. Their primary objective is to provide customers with a thorough comprehension of the reasons behind incorrect user acceptances or rejections within the system. Additionally, they aim to identify and report on emerging threat vectors. The analysts then relay their findings to determine the most effective adjustments to decisioning rules, with the goal of enhancing overall outcomes.

What they will review:

- ✓ Analyze False Rejection Rates (FRR)
- ✓ Analyze False Acceptance Rates (FAR)
- ✓ Review suspected fraud/counterfeits
- ✓ Classify and identify ID tampering types and trends
- ✓ Report on which ID document types and issues are most affected
- ✓ Review algorithm scoring against set decisioning thresholds to determine necessary adjustments

Advice and Remediation

The Transaction ID analyst team has the capability to monitor activity under different levels of segmentation to assure the health and authenticity of your transactions. Since our analysts review transactions from many clients and industries, they are in a unique position to spot new threats that may only be just emerging in your market. The team is also well-versed in multiple capture scenarios and can easily spot a possible issue that can help save time and lower related long-term costs.

A summary of findings and reports will be delivered to the customer. To effectively address the client's objectives, our team will propose any needed changes to the decisioning engine rules. These changes will be specifically tailored to meet the targeted KPIs or business goals set by the customer, ensuring a precise alignment between their objectives and our recommendations.

Deliverables

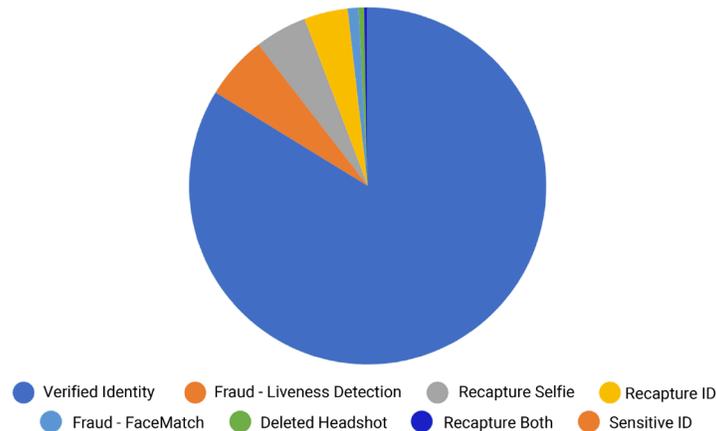
The Transaction ID Review services can be provided at the volumes and frequency you desire. We can deliver a one-time analysis, quarterly review, or an annual plan. We can analyze 100 transactions or 100,000. These transactions are annotated with reviewed notes in addition to:

Transaction Decision Accuracy	Back Image Quality
Front Image Conclusion	Issuer
Front Image Quality	Document Type
Back Image Conclusion	Document Series

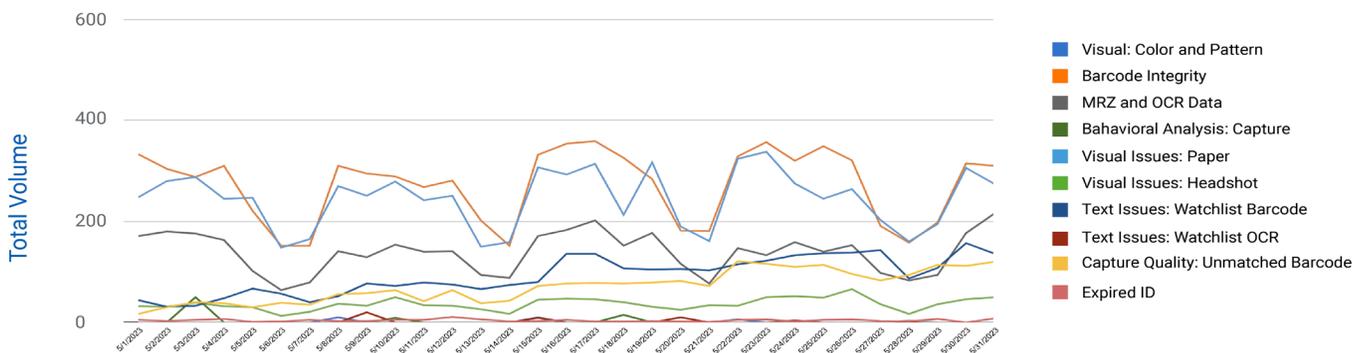
Using Transaction ID as a key, this data can be joined to other JSON response fields to enable a comprehensive analysis. You can stratify False Acceptance and Rejection trends by DQL tests, classification attributes, algo scores, and more. An informative analysis document and PowerPoint are provided at the end of the review.

Sample Report Graphics

Decision Analysis - North America



Level 3 Failures



Customer Roles and Responsibilities

(for ad hoc requests)

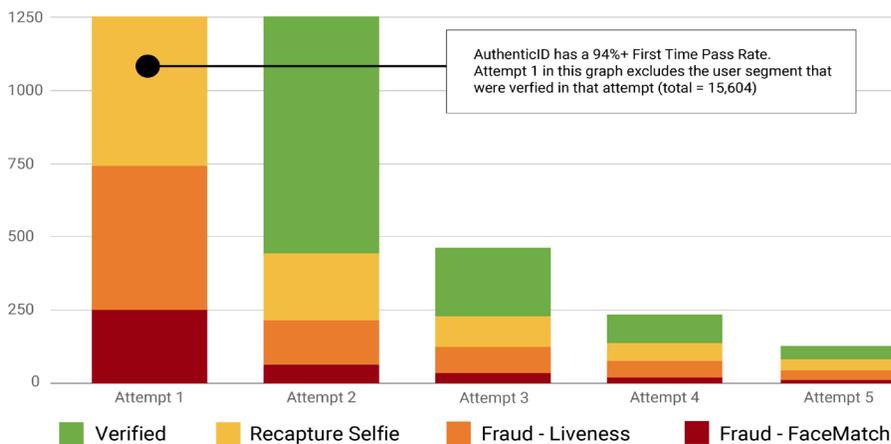
- Assign a Customer Project Manager to supply review samples and answer questions as they arise.
- Share possible threats of fake IDs with our Transaction ID Review team when they are found from the client's side. Assure that our team receives a few examples (5-10) enabling us to discover the root cause of a specific issue.
- During the review meeting, the customer project manager and the AuthenticID decisioning experts will determine if the results merit tuning the AuthenticID decisioning rules to align with the customer's unique business risk tolerance.

How do I sign up?

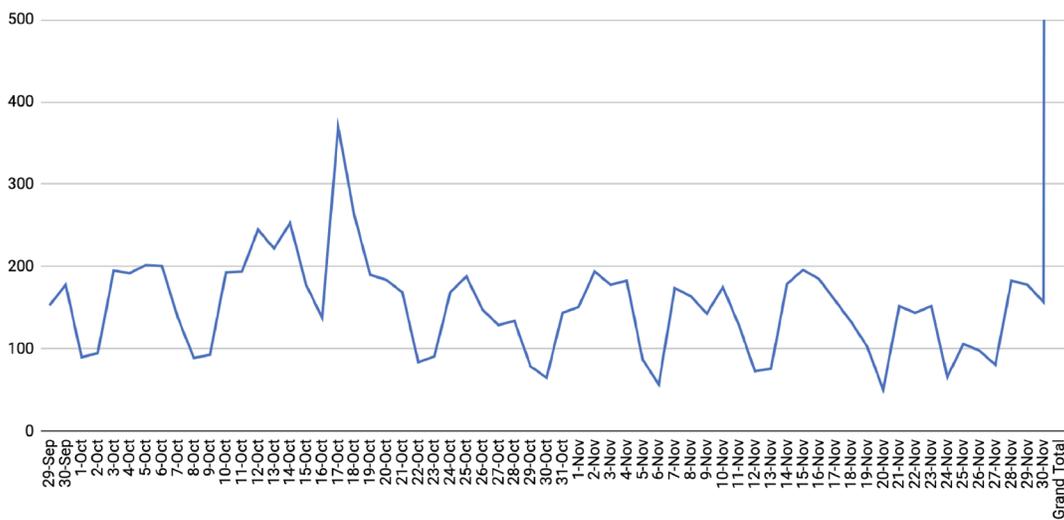
Please contact your assigned Account Director to communicate your needs and a Professional Services representative will prepare a quotation.

Sample Report Graphics

Biometric Authentication Decisioning (After Initial Rejection) Per Re-submission Attempt



Fraud Count Trends: Texas



Our dedicated fraud forensic experts will perform a comprehensive analysis for your unique business fraud vectors.

www.AuthenticID.com

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